

# La Motte Telephone Company & Andrew Telephone Company Newsletter

www.lamotte-telco.com

February 2012

## *Benefits to Landline Telephone Service*

**9-1-1 Emergency**—Help will find you faster with a Landline Phone. With a call to 9-1-1 from a landline phone, emergency dispatch center will automatically receive your exact location— saving time and lives! If you have kids or elderly in your home, is it really worth the risk to go without a landline phone?



**Secure Service**— Never use your wireless phone to give out personally identifiable information. Did you know some wireless phones use radio frequencies that can easily be intercepted?

**Telephone Book Listing**—Without a landline phone, your number will not be listed in area telephone books and on many online directories.

**Power Outage**—Corded landline phone service will work during power outages. Cellular and wireless systems are not required to provide backup power, so cell phones may not operate during a power outage.

## *NEW Internal Network Maintenance Policy*

La Motte Telephone Company and Andrew Telephone Company will, at customer request, set up router, printers, scanners, fax machines, and other peripherals on the customer's home network. We will trouble shoot and/or repair internal networking issues. This qualifies any equipment after the last device owned by the company as the internal network.

You can take advantage of this service by subscribing to our monthly network maintenance fee of \$2.50 per month with no additional fees/charges. This service will also be available on an "as needed basis." This option will be billed on a per hour basis plus materials. The rate is \$50.00 per hour with a minimum charge of 1 hour. It will be billed \$25.00 for every 30 minutes thereafter.

Installation of routers will be free if done at the time of Internet installation; otherwise the above policy is in effect. We now have routers available for purchase for \$40.00 + tax.

## *CHECK IT OUT!.....*

If you have not taken the time to look at your telephone bill in a while, now would be a great time to do so.

We work very hard to make sure your telephone bill is accurate, but sometimes things get missed. We want to make sure your statement is correct. Your telephone bill shows you what call features you have, i.e. caller Id, call forwarding. It reflects the speed of your Internet service, or if you have a bundled package, which one you are subscribed to. If you have long distance, your telephone bill indicates who your long distance carrier is. It reflects your long distance calls and how many minutes each call was. Some of our customers have experienced being slammed by other providers for services they did not authorize. These are services being billed on your phone bill, but are not associated with services the La Motte Telephone Company and Andrew Telephone Company provides. We do not review each customer statement so we are not aware if there is incorrect information or unauthorized charges on your statement. The earliest you can bring these to our attention the easier it will be to fix them.

## Internet Training

The La Motte Telephone Company and Andrew Telephone Company will be offering a **FREE** Internet Training Class March 29, 2012 from 6:00pm to 8:30pm at the La Motte Telephone Company Office. Listed below are the different classes we will be choosing from. Let Kelly know which courses interest you by March 1, 2012.

Email [kelly@lamotte-telco.com](mailto:kelly@lamotte-telco.com) or write it on your payment stub.

1. Introduction to Facebook
2. Introduction to Google Services
3. Getting Started on the Internet
4. Social Networking
5. Online Fraud
6. Email
7. Webcams & Video Chatting
8. Introduction to Streaming Video
9. Browsing & Searching the Internet
10. eBay: Getting Started



### Let Us Sweeten The Deal!

Are you getting the best bang for your buck? Let us save you money! Stop in to either the La Motte Telephone Company office or the Andrew Telephone Company office and compare your current cellular plan to ours! We will even sweeten the deal and enter you in our drawing for a \$25 VISA Gift card just for comparing.

	UNLIMITED	UNLIMITED		
	<b>FAMILY TALK &amp; TEXT</b>		<b>&amp; WEB</b>	
i wireless	US Cellular	AT&T	Verizon	Sprint
<b>\$119<sup>99</sup></b> was \$139 <sup>99</sup>	<b>\$179<sup>99</sup></b>	<b>\$199<sup>99</sup></b>	<b>\$209<sup>99</sup></b>	<b>\$209<sup>99</sup></b>



**SAVE UP TO \$90 / MO**  
ON OUR MONTHLY BILLED PLANS

	UNLIMITED	UNLIMITED		
	<b>INDIVIDUAL TALK &amp; TEXT</b>		<b>&amp; WEB</b>	
i wireless	US Cellular	AT&T	Verizon	Sprint
<b>\$69<sup>99</sup></b> was \$79 <sup>99</sup>	<b>\$109<sup>99</sup></b>	<b>\$114<sup>99</sup></b>	<b>\$119<sup>99</sup></b>	<b>\$109<sup>99</sup></b>



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General Manager: JoAnne Gregorich  
Service Technicians: Rod Engler, Kyle Manders, Jake Smith  
Customer Service: Kelly Winger, Marilee Aschenbrenner, Carla Ehlers

**Internet Tech Support 1-800-205-1110**  
**After hours Video Support 1-800-830-0101**  
[www.lamotte-telco.com](http://www.lamotte-telco.com)