



La Motte Telephone Company Newsletter

www.lamotte-telco.com

November 2011

Holiday Special!



Sign up for La Motte Digital Television in the month of December, and we will waive the \$100.00 installation fee. La Motte Digital Television has ALL of your local channels at no additional cost. DVR service is now available. If you have any questions or would like more details, please call 773-2213.

Not available in all areas, call the office to check availability

Coming Soon...2012 Phone Directories!

If you have any changes with your directory listing, please let us know by November 15.

We want our information to be accurate so we can provide better service. Please take a few minutes to check over your directory listing in our current directory. If you would like any changes to be made, or are a business and would like to advertise, please contact Kelly at 563-773-2213 or kelly@lamotte-telco.com, no later than November 15.



Dates To Remember...

- November 6– Daylight Savings Time (fall back)
- November 11– Veteran's Day
- November 24– Thanksgiving Day-OFFICE CLOSED
- December 6– St. Nicholas Day
- December 7– Pearl Harbor Day
- December 23– OFFICE CLOSED
- December 24– Christmas Eve
- December 25– Christmas Day
- December 26– OFFICE CLOSED

New Bundles, New Great Deals

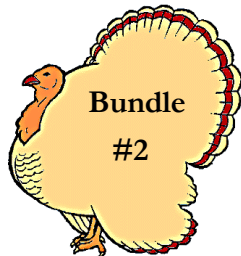
In December, La Motte Digital TV will waive installation fee. \$100.00 Value



Bundle #1

Residential Phone Service, Call Features, Modem Rental, Digital Television, (1) Set Top Box
DVR Service additional

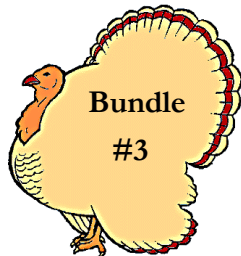
\$ 94.95



Bundle #2

Residential Phone Services, Call Features, 2Mg Internet Service, Modem Rental, Network Maintenance, Digital Television, (1) Set Top Box
DVR Service additional

\$142.95



Bundle #3

Residential Phone Service, Call Features, 100 Min. Long Distance, 3Mg Internet Service, Modem Rental, Network Maintenance, Digital Television, (1) Set Top Box
DVR Service additional

\$159.95

NEW Internal Network Policy

La Motte Telephone Company will, at customer request, set up router, printers, scanners, fax machines and other peripherals on the customer's home network. We will trouble shoot and/or repair internal networking issues. This qualifies any equipment after the last device owned by La Motte Telephone Company as the internal network.

La Motte Telephone Company will NOT repair computers, routers, printers, scanners, fax machines, and other peripherals beyond network connectivity. It is the technician discretion to determine if issues are caused by external circumstances such as hardware failure due to any reason and/or virus caused issues. These are not covered under the network coverage agreement.

La Motte Telephone Company will offer this service to the customer effective October 1, 2011. You can take advantage of this service by subscribing to our monthly network maintenance fee of \$2.50 per month with no additional fees/charges. This service will also be available on a "per needed basis." This option will be billed on a per hour basis plus materials. The rate is \$50.00 per hour with a minimum charge of 1 hour. It will be billed \$25.00 for every 30 minutes thereafter.

Installation of routers will be free if done with the DSL installation; otherwise the above policy is in effect.

Start Looking For the Perfect
Holiday Gift!



UNLIMITED — UNLIMITED
FAMILY TALK & TEXT & WEB

i wireless	US Cellular	AT&T	Verizon	Sprint
\$139⁹⁹	\$179⁹⁹	\$199⁹⁹	\$209⁹⁹	\$209⁹⁹



Don't forget we now have
PAPERLESS BILLING available!



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Fax: 563.773.2345
www.lamotte-telco.com

General Manager: JoAnne Gregorich
Service Technicians: Rod Engler, Kyle Manders, Jake Smith
Customer Service: Kelly Winger, Marilee Aschenbrenner

Internet Tech Support 1-800-205-1110
After hours Video Support 1-800-830-0101