



La Motte Telephone Company Newsletter

www.lamotte-telco.com

January 2011

For our Customers:

Customer Service Announcement

La Motte Telephone Company is committed to providing quality service. We are here to answer any questions you may have regarding the services we provide. In addition we hope that you'll bring any concerns or issues to our attention so that we may find solutions.

If La Motte Telephone Company does not resolve the complaint, the service may be subject to state regulation. You may request assistance from the Iowa Utilities Board, 350 Maple Street, Des Moines, Iowa 50319-0069, (515)281-3839 or toll free (877)565-4450 or E-mail iubcustomer@iub.state.ia.us. Please ensure that you place "Customer Service" in the subject line.



Service Tech Corner

While ringing in the New Year, don't forget to make sure your security is up-to-date. This is the perfect time to take a look at your anti-virus, and spyware programs and make sure they are all up to date and you are running the newest versions.

The La Motte Telephone Co now offers a variety of security measures, such as SecureIT Plus, Online Backup, and Password Genie.

SecureIT Plus is great for working parents that don't want to worry about the content their children are viewing on the Internet. SecureIT Plus can manage virus protection, offer spyware protection and pop up blocker, and allows parental controls, and content filtering.

Help safeguard all you important files with our Online backup. This will back up all your important files online and uses the same technology banks use today to keep their files secure.

Rely on something other than a sticky note to remember all your passwords with our password genie. Password Genie can be installed on up to 5 computers and makes sure that all user names and passwords are backed up and available in case you need to do a reinstall or transfer to a new computer at any time.

NEW YEAR'S

FUN FACTS

- Did you know some cultures believe various foods bring good luck if eaten on New Year's Day. Such as: Donuts (Dutch), Black-eyed peas, Cabbage, Hog's meat, & Rice
- Making New Year's resolutions dates back to the Babylonians
- The Tournament of Roses Parade started in 1890 which celebrated blossoming California orange crops. The first post-Rose Parade college football game was in 1902 between Stanford University and University of Michigan. Michigan won with a score of 49-0.
- In 1907 New York's famous ball drops for the first time from Times Square on New Year's Eve. It was a 5ft. Ball made out of wood & iron, weighed 700 lbs, and included 100 25-watt bulbs. Today the ball is a 6ft crystal globe, weighs 1,070 lbs, and contains 9,576 LED's. The ball has dropped every year, except 1942 & 1943 due to wartime lighting restrictions.

Important Dates...



January 1– New Year's Day

January 17– Martin Luther King Day

Call Forwarding

FEATURE of the MONTH

Tired of waiting by the phone for that important phone call? Well now you don't have to. With our Call Forwarding Feature you can forward your calls to your cell phone, work phone, etc. We also offer a Call Forward Busy feature. This allows you to forward incoming calls to another line when the subscriber's line is busy. If you have any questions about these features call Kelly at 563.773.2213.

Directory Update

Nemmers, Jeff & Katie. 110 S. Main St.....773-8279

Internet Training

The La Motte Telephone Company will be offering a **FREE** Internet Training Class this Spring. Listed below are the different classes and a brief description of each, let us know what interest you. Let Kelly know what you like by email at kelly@lamotte-telco.com or write it on your payment stub.

Online Shopping: An overview of online shopping. This class explains different online retailers, comparison shopping, bargain hunting and security.

Intro to Microsoft Word: Participants will learn the basics of Microsoft, including formatting, keyboard shortcuts, and spell check.

i tunes: Learn how to install the program and import Cd's to the programs library, and download music and video's.

Online Fraud: This course covers the ten most current scams on the Net, how to identify a scam, and what to do when victimized.

Email: This training covers the following: sending, receiving, replying & forwarding email, working with attachments, using the address book, creating distribution lists, and using a signature file.

Browsing & Searching: This training consist of the general operation of Microsoft Internet Explorer, techniques for successful searching, pop up blocking solutions, and support is introduced.

A Parent's Guide to Internet & Child Safety: This course includes tips and guidelines on Internet Safety for parents, clearly explains the various Internet technologies kids use, and the potential hazards they present, discusses the use of Parental Control Software to help manage their child's experience, and provides links to web sites suitable for children, teens, and parental resources

CHECK 'EM OUT!

Popular websites...

KID FRIENDLY: www.dltk-kids.com

PARENTS MAY WANT TO CHECK OUT:

<http://ezinearticles.com>

Sports: www.bcsfootball.org

Travel Discounts: www.pleasantholidays.com

3 FOR FREE

Sign up now
through January 15
and get up to 3
Family Shared
Lines, for FREE
until 2012!!

Lighten your monthly cell phone bill!
Get lines 3, 4 and 5 FREE on your
Family Share Plan until 2012!



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General Manager: JoAnne Gregorich
Service Technicians: Rod Engler, Kyle Manders
Customer Service: Kelly Winger

Internet Tech Support 1-800-205-1110
After hours Video Support 1-800-830-0101