



La Motte Telephone Company Newsletter

www.lamotte-telco.com

April 2011



Manage your Account Online!

Would you like the ability to add or remove services from the comfort of your own home? Do you have questions after hours? LaMotte Telephone Co. is now offering Web Self-Care. Web Self-Care gives customers the ability to add/remove services, report troubles and or issues, see what other services we offer and get all your questions answered online from wherever you are. To activate your personal Web Self-Care simply call the office @ 773.2213 or email Kelly at Kelly@lamotte-telco.com to obtain your password. Then simply logon to our website at www.lamotte-telco.com. Click on the "My Account" tab and simply follow the instructions!



Iowa One Call

Anytime you plan to excavate, including digging, **you must use Iowa One Call**. Iowa One Call provides contractors, homeowners, and others who may be excavating, digging, or trenching with a toll-free number to call for locating and marking underground facilities. The toll-free Iowa One Call number is 1-800-292-8989. You may also dial 811.

Iowa law requires you to call Iowa One Call at least 48 hours in advance in order to minimize the risk of damaging any type of underground facilities (electric, gas, telecommunications, water and sewer). **This service is free.**

The law applies to professional contractors as well as homeowners, and encompasses a wide array of outdoor projects including:

- Installing a fence
- Planting trees or shrubs
- Building a patio, addition, deck, garage, outdoor shed or any similar structure that requires any form of digging
- Putting in a new driveway
- Installing a septic system or water drainage system
- Terracing or landscaping

IMPORTANT ANNOUNCEMENT!!

The LaMotte Fire & Rescue Department will no longer be utilizing the "4-8's" phone number. For those of you who are unaware of what this is, it was the direct emergency line to the Fire Department, 563-773-8888. Due to E911 regulations the department can no longer utilize this number and will be discontinuing it. In the event of an emergency you need to dial 911. For those of you who have questions regarding this you may contact us at the Fire Dept. on the non-emergency number 563-773-2490. If you still have stickers on your phone that display that number, the La Motte Fire Department is asking that you remove them promptly.

Remember.....



- April 1– All Fool's Day
- April 10– La Motte Fire & Rescue Omelet Breakfast
- April 16– Bellevue Exposed
- April 22– Good Friday– OFFICE CLOSED
- April 23– La Motte Fire & Rescue Easter Egg Hunt @ 1pm
- April 24– Easter
- April 27– Administrative Professional's Day

Low-Income Telephone Assistance

Link-Up

Link-Up assists qualified low-income Iowans in obtaining basic telephone service by providing reduced connection charges for basic phone service by 50% or \$30, whichever is less.

Lifeline

Lifeline assists qualified low-income Iowans by providing a monthly credit on their telephone bill in an amount up to \$8.25.

To be eligible an application must meet income based criterion currently defined as at or below 135% of the Federal Poverty Guidelines OR participate in at least one of the following:

- Medicaid
- Supplemental Security Income
- Food Stamps
- Federal Public Housing Assistance
- National School Lunch Program
- Temporary Assistance to Needy Families

To sign up for the Low-Income Telephone Assistance Programs call or stop by the office to obtain an application.

Locally, the programs are sponsored by:

- Iowa Telecommunications Association
- Iowa Utilities Board
- Rural Iowa Independent Telephone Association
- LaMotte Telephone Co.

Privacy Notice

Your privacy matters to us. We pledge to protect your privacy and keep your trust. As we provide services to you, we gather information about the quality, technical configuration, type, destination, and amount of products and services you use. We also gather data during application processes. This information is known as **Customer Proprietary Network Information (CPNI)** and "Non public Personal Information".

Under federal law, you have a right and LaMotte Telephone Company has a duty, to protect the confidentiality of your CPNI. LaMotte Telephone Company will not disclose or sell this information, unless required to do so by law; or upon receipt of an affirmative written request by a customer. LaMotte Telephone Company may share or permit access to your CPNI on a limited, as-needed basis with trusted agents and contractors (billing and technical support vendors) that assist us in providing services. They share a duty to protect your CPNI. Know that we limit access to your personal information to employees, agents or contractors who must use the information to provide products and services to you. Further sharing of this information is restricted by our employee handbook, non-disclosure agreements and the law, in order to guard your personal information.



SAMSUNG **TABLET**



i wireless

T-Mobile AFFILIATE®

I wireless now brings you the new Samsung Tablet. The Samsung Tablet has everything you need at your fingertips!

Get Everything You Want-To Go
Only 13.58 Ounces
Android™ 2.2 Platform
Integrated Social Networking
Watch Movies and TV Shows with Samsung Media Hub
Amazon Kindle™ e-Reader and ThinkFree Office™
Two Cameras, One Device
Adobe Flash Player Compatible for Games and the Web

Stop in the La Motte Telephone Company and try it out, Kelly will have this on display and ready for you to try!



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General Manager: JoAnne Gregorich
 Service Technicians: Rod Engler, Kyle Manders
 Customer Service: Kelly Winger

Internet Tech Support 1-800-205-1110
After hours Video Support 1-800-830-0101