



La Motte & Andrew Telephone Company



February 2017 www.lamotte-telco.com

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Computer Security Check Up

Now is a good time to change passwords and check that the antivirus on your computer is updated and running properly.

Viruses and bloatware slow down your computer's speed and affect overall performance—so make sure you're using something to protect your device.

SecureIT Plus from Security Coverage, Inc. in Cedar Rapids, Iowa, offers an award-winning antivirus that is easy to use.

Call us at the business office to subscribe to SecureIT Plus and enjoy one-bill convenience:

563-773-2213 or 563-672-3277.

See more at: www.securitycoverage.com



SecureIT Plus— only \$5.95/month

- Anti-Virus
- Anti-Spyware
- 24/7 Iowa-based Technical Support
- Hands-Free Updates
- Personal Firewall
- Online Reporting
- Hard Drive Defrag
- Parental Controls

If you need help installing the software, a Security Coverage tech can install it remotely for just \$14.95!



After-Hours Tech Support

If you have technical difficulties with your Internet or TV service after hours, remember that you can call Tech Support at 1-800-205-1110 for assistance. We are also always available to assist you if you call the office at 563-773-2213 and select option 13 to leave a message for the on-call technician. If you leave a message, remember to leave a call back number at which we can reach you, and PLEASE leave your full name so we know who is calling for assistance. Many times, if we know that information, we may be able to resolve your issue without rolling a truck.



La Motte Telephone iWireless Cell Service

Have you checked out the iWireless family plans? They are priced to help a family stay on budget. Stop in at the La Motte business office or Lampe True Value for updated pricing and information. No pressure! These plans are really a great value!

www.iwireless.com

La Motte Telephone Company Facebook Page

Keep informed on the latest technology, updates on fiber progress, issues that are customer affecting, and general information on security and what is happening at the telephone company.





Fiber Cable Service Notice*

*This notice does not apply to customers on copper wire service. This notice applies to customers on the upgraded fiber optic cable service within the La Motte and Andrew Telephone Company exchanges.

Important Notice Concerning Your Landline Telephone Service

Many of today’s advanced home phone services require backup battery power to continue functioning during a power outage. To avoid a disruption of home voice service during a power outage—and to maintain the ability to connect to 911 emergency services—La Motte and Andrew Telephone Company installs backup battery power as part of your home telephone service.

What Your Backup Battery Can—and Can’t—Do for You

Backup batteries allow you to continue to use your home voice services during a power outage. Without a backup battery or an alternate backup source such as a generator, you will not be able to make any calls, including emergency calls to 911. The only way to maintain the ability to use your phone is by using some form of backup power.

Our backup battery does not provide power to any services other than voice. Home security systems, medical monitoring devices, and other equipment will not run on this backup battery. In an outage, backup batteries are expected to last at least 8 hours on standby power, and should give you 6 hours of talk time. If you feel that this is not enough time, our technicians can help you explore other options at your cost.

Instructions for Proper Care and Use of Your Battery

In order for your telephone company voice services to operate properly in the event of a power outage, your backup battery must remain plugged in at all times. This battery is rechargeable, so in the event of an outage, the battery will recharge once regular power is restored.

Although the backup battery is rechargeable, it will not last forever. Environmental factors, such as temperature, can shorten your battery’s useful life. It is important for you to regularly check the status of your battery backup. If the light next to “Battery” is red, contact the telephone company because your battery may need to be replaced.

General Manager: JoAnne Gregorich
Service Technicians: Rod Engler, Blake Martin, Larry Bartels
Customer Service: Carla Ehlers, Sandy Pitts, Marilee Aschenbrenner
24/7 Internet and Video Tech Support line: 800.205.1110

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Scan the QR code to access our mobile website.

