



La Motte & Andrew Telephone Company



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Worry-Free Online Security

SecureIT Plus Internet protection just keeps getting better. In addition to the bloatware removal tool that was recently added to this award-winning anti-virus protection, SecureIT Plus now comes with dynamic threat control. *What does that mean?* We've all heard about the WannaCry and similar ransomware attacks that just occurred. Rather than relying only on virus definitions, dynamic threat control is behavior-based protection that identifies ransomware by how it acts once it gets into your system, then stops it.

All of this comes with a 24/7/365 product tech support line staffed by professionals at Security Coverage, Inc., in Cedar Rapids, Iowa.

Call the office to subscribe to SecureIT Plus for just \$5.95 per month (including tax, that's less than \$80.00 per year). We'll send a link to your email with instructions on how to download the program. *Need help installing?* A SecureIT tech will do it for you for \$14.95—billed on your telephone company account.



What is SecureIT Plus? A program that protects your Windows-based PC or laptop against viruses and other malicious threats while you're connected to the Internet.

I have free anti-virus. Why should I pay for SecureIT Plus? A free anti-virus program can give you some basic protection; but like everything else, you get what you pay for. With the number and types of online threats today, robust protection is needed. And who do you call when you have a problem with your free anti-virus program? With SecureIT Plus, a trusted, knowledgeable technician in Cedar Rapids is just a phone call away—24/7.

I pay for my anti-virus program. Why should I switch to SecureIT Plus? SecureIT Plus consistently outperforms the competition—at a competitive price. And did we mention the live, Iowa-based tech you can call if you have questions or problems? 24/7.

Protection



Class leading security with automatic updates gives you anti-virus, anti-malware and firewall capabilities.

Scanning



Real time and scheduled scanning ensures that you're always protected from online threats.



Windows Vista™

Have SecureIT Plus?

SecureIT Plus will continue to update virus definitions for the Vista operating system until December 31, 2017. This gives you a little more time to weigh your upgrade options.

Bye-Bye, Vista

Microsoft has officially eliminated support for Windows Vista as of April 11, 2017—meaning it has completely discontinued security updates, non-security hotfixes, assisted support, and online technical content updates for the Vista operating system. If you're still running Vista, it's important to migrate to a modern operating system.

Newer computers may be able to upgrade to Windows 10, which is the latest version; but very few older computers will be able to run Windows 10. If your current Vista PC can't run Windows 10, it might be time to consider shopping for a new one.

What is Relay Iowa?

Relay Iowa is a specialized service that guarantees all citizens access to prompt, professional and accurate communication through the telephone. Consumers of these specialized services, specifically individuals who are deaf, deaf-blind, hard of hearing or have difficulty speaking, can communicate on the telephone via TTY, Voice Carry Over (VCO), Hearing Carry Over (HCO), Speech-to-Speech (STS), Spanish and Captioned Telephone in order to connect with family, friends or businesses with ease.

How does relay work?

Dial 7-1-1 or the appropriate toll-free number provided below to connect with Relay Iowa. A Communication Assistant (CA) will ask for the area code and number of the person you wish to call and will begin relaying the conversation. Generally, the CA will voice the typed message from the text telephone (TTY) user to the hearing person on the other end. The CA then relays the hearing person's spoken words by typing them back to the TTY user. All calls are held strictly confidential. Specialized relay services are also available for individuals who have difficulty speaking and for Spanish speaking residents.

Captioned Telephone

Captioned Telephone is ideal for individuals with hearing loss who are able to speak for themselves. A captioned telephone works like any other telephone with one essential difference: it allows you to listen as well as read every word the other party says throughout the conversation on the display window. To call a Captioned Telephone user, dial: 1-877-243-2823.

How do I apply for specialized equipment?

The Iowa Equipment Distribution Program, called Telecommunications Access Iowa (TAI), helps pay for specialized equipment for residents of Iowa who are deaf, deaf-blind, hard of hearing or have difficulty speaking. Qualified individuals can receive a voucher for approximately 95% of the average cost of specialized telephone equipment. To apply online, go to: www.relayiowa.com/tai/ or call 1-800-606-5099 V/TTY.

Access Numbers: Dial 7-1-1 or TTY: 1-800-735-2942 **Voice:** 1-800-735-2943 **VCO:** 1-800-735-4313 **Spanish:** 1-800-264-7190 **Speech-to-Speech:** 1-877-735-1007 **HCO:** 1-800-735-2942 **CapTel:** 1-877-243-2823 **Customer Service Information:** Voice/TTY: 1-888-516-4692, email: iarelay@hamiltonrelay.com, website: www.relayiowa.com. Relay Iowa and Telecommunications Access Iowa (TAI) are both programs of the Iowa Utilities Board. There is no charge to access Relay Iowa, although standard long distance charges apply.

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General Manager: JoAnne Gregorich

Service Technicians: Rod Engler, Blake Martin, Larry Bartels

Customer Service: Carla Ehlers, Sandy Pitts, Marilee Aschenbrenner

24/7 Internet and Video Tech Support line: 800.205.1110