



La Motte & Andrew Telephone Company



October 2017 www.lamotte-telco.com

Follow us for company
news and updates!

Coming in November: Stock auction and special stockholders meeting.

EASY Auto Payment Options

Don't pay another late fee! Sign up for auto pay.

Two options are available:

- auto deduct from checking or savings
- auto charge to a credit or debit card

You will still receive your statement each month as usual to review the amount due.

Payments are deducted or charged on the 20th of each month (or the following business day if the 20th is on a weekend or a holiday).

We need your signature to begin. Stop in at the business office or call and we can mail or email the form to you.



Monthly Statements via Email

Sign up to receive your monthly bill by email and reduce paper clutter.

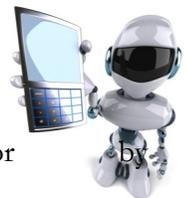
Each month, you will receive an emailed pdf copy of your statement that will look exactly like the paper statement you now receive.

Stop by the office or give us a call to begin!

Protect Yourself from Robo Calls & Scammers

Here are tips to help prevent robo callers and scammers from getting through to you:

1. List your phone number(s) on the Federal Do Not Call Registry by visiting www.donotcall.gov or by calling toll free 888-382-1222. You can list both landline and cell phone numbers.
2. Enable Anonymous Call Rejection on your cell phone through Call Settings. Call the phone company to subscribe to Anonymous Call Rejection on your landline for only \$1.00/month. Telemarketing Do-Not-Disturb is also available for your landline.
3. Check out call blocking apps for your cell phone, such as "Should I Answer?" and "Nomorerobo."
4. Be wary—Caller ID can be spoofed. Scammers spoof area numbers to make them look local.



Scam
No Scam!

* Hang up if you answer a robo call—don't press a number to opt out as that just verifies that yours is a working number. * Never give out or "confirm" any personal or financial information to someone calling you; if you believe the call is from a legitimate organization, call them directly to follow up. * Check out a charity before you give, and find out how much of your donation actually goes to the charity. * Be selective about which businesses or organizations you give your phone number to.

Con artists prey on emotions, specifically fear, generosity, or greed. Resist pressure to make a decision immediately—don't allow yourself to be rushed.

Payment Grace Period Ending

Beginning with the January 2018 billing period, there will no longer be a 30-day grace period before you receive a disconnect notice if you haven't paid your bill by the 20th of each month.

- Payment is due on the 20th of each month.
- A disconnect notice will be generated if payments are not received by the 20th.
- You will have 5 business days to make payment or payment arrangements before your account is disconnected for nonpayment.
- A \$25.00 reconnect fee will apply to all accounts that are disconnected for nonpayment.

If you're not already on automatic bill pay, now is a great time to sign up!

More Tips to Foil Scammers

October is National Cyber Security Awareness month. Learn more at <https://www.dhs.gov/stopthinkconnect-toolkit>

1. Never respond to a phone call, email, or text asking you to verify any type of account information—bank, credit card, Facebook, email, etc.
2. Never call a phone number that pops up on your computer screen while you are using the Internet. It is NOT from Microsoft.
3. Beware of emails or texts that contain links or attachments. If you don't recognize the sender, delete it. Email addresses can be spoofed just like Caller ID on landlines and cell phones. Hover over the sender's name or "view details" of the sender to see the real email address it's coming from. No details or don't recognize the address? DELETE.

Make sure all of your devices are protected with a good antivirus program, and that you keep that program up to date.

St. Paul's Pumpkins for Charity

The pumpkins-for-charity wagon will again be parked next to St. Paul's Lutheran church in La Motte, while supplies last. This year proceeds will benefit La Motte Fire & Rescue.



Holiday Office Hours

La Motte and Andrew Telephone Company business offices will be closed on the following days:

- Thanksgiving Day, Thursday, November 23
- Christmas Eve Observance, Friday, December 22
- Christmas Day, Monday, December 25
- New Year's Day, Monday, January 1

General Manager: JoAnne Gregorich

Service Technicians: Rod Engler, Blake Martin, Larry Bartels

Customer Service: Carla Ehlers, Sandy Pitts, Marilee Aschenbrenner

24/7 Internet and Video Tech Support line: 800.205.1110

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