



## Back-to-School Bandwidth

School laptops will be coming home soon! Make sure your home network bandwidth speed is ready.

Internet speeds up to 500MB are available.

Now is also a good time to upgrade older routers or those that require frequent reboots.

We can help! The Smart-RG commercial-grade router is available through the telephone company to rent monthly (\$7.95) or purchase outright (\$180 + tax).

We'll provision the router for you, and you can either pick up the router to install yourself or schedule an appointment with our technician. Appointment times fill up quickly this time of year; schedule yours early.



The La Motte / Andrew Telephone Company business office will be closed on Labor Day: Monday, September 6th. Call Tech Support at 800-205-1110 for help at any time.

## Emergency Broadband Benefit (EBB) Program

The Emergency Broadband Benefit is a **temporary** FCC program to help households struggling to afford internet service during the pandemic.

The benefit temporarily provides up to \$50/month discount for broadband service.

### See if You Qualify and Apply

Call: 833-511-0311

Online: [GetEmergencyBroadband.org](https://www.getemergencybroadband.org)

FAQs: [www.ebbhelp.org](https://www.ebbhelp.org)



La Motte & Andrew Telephone Companies are participating providers.

### Contact Us

563-773-2213 or 563-672-3277

Email: [info@lamotte-telco.com](mailto:info@lamotte-telco.com)

### Business Office Hours

400 Pine Street, La Motte

M-F 7:30 - 4:30

(closed over the noon hour)

### Payment Information

Payments are due upon receipt. Payments received after the 20th of each month will be charged a \$1.00 late fee. Services are subject to disconnection for nonpayment.

### Drop Box Locations

- 18 W. Benton Street in Andrew: slot in the door of the central switch building.
- 400 Pine Street in La Motte: free-standing box at the entrance to the driveway.

### Autopay Options

Monthly autopay via ACH or credit/debit card is available. Call the business office for the sign-up form.

## Lifeline—the FCC’s Program to Help Make Communication Services More Affordable for Eligible Consumers

Lifeline is a federal program that lowers the monthly cost of phone or Internet service. Eligible customers will get up to \$9.25 per month toward their Internet service or \$5.25 per month toward landline phone service. **IMPORTANT:** The credit toward landline phone service is scheduled to expire on December 1, 2021; after that time, only the \$9.25 per month credit toward Internet service will be available through La Motte/Andrew Telephone Company via the FCC’s Lifeline program. Consumers can receive the Lifeline credit through only one service carrier at a time.

For more information, to see if you qualify, and to learn how to apply, visit [LifelineSupport.org](http://LifelineSupport.org).

**Reminder: If you need to dial 1 + the area code from a landline phone to complete a call—including cell phone numbers—it’s long distance.**

**You Can’t Afford to Cut  
a Fiber Optic Cable**

**CALL BEFORE YOU DIG**



Remember to call Iowa One Call before doing any digging or burning.

La Motte/Andrew Telephone Company has put many miles of new fiber optic cable in the ground in recent years—don’t assume you know where the cable is!

**Damage to fiber optic cable can quickly add up to \$10,000 or more *per incident*.**

Do your part to help us protect the underground utilities that we all rely on: Call Iowa One Call before you dig: 1-800-292-8989.

**Iowa One Call is a free service to you.**

General Manager: JoAnne Gregorich

Service Technicians: Rod Engler, Larry Bartels, Mike Olsen, Dennis Dunne

Customer Service: Carla Ehlers, Sandy Pitts, Marilee Aschenbrenner

Email: [info@lamotte-telco.com](mailto:info@lamotte-telco.com)

For Emergency Service  
or help any time:

Call 1-800-205-1110



Follow us for  
updates and  
information.