

LAMOTTE & ANDREW TELEPHONE CO.



RESTART TV

We now have a feature called Restart TV. You are able to watch a show back to the beginning after it has already started. Go to Guide on your remote and on the channel you want to check. If you are able to do this feature for this channel, you will see Watch From Start on the bottom of the screen on the right.



LA HOMEPASS

LA HomePass offers whole-home Wi-Fi, parental controls, online protection, motion detection, device quarantine, ad-blocking, and speed checks through one simple app on your phone. Two SuperPods are included. The first SuperPod can act as a router, plugged into the Ethernet cord that brings your internet service into the home. The second SuperPod plugs into any power outlet and extends Wi-Fi coverage throughout the home. Additional SuperPods are available for larger homes for those homes with unique construction.

\$10/mo: LA HomePass App (Includes 2 SuperPods)
\$3/mo: Each additional SuperPod



CONTACT US

563-773-2213 or 563-672-3277
 Email: info@lamotte-telco.com

BUSINESS OFFICE HOURS

400 Pine St, La Motte IA 52054
 7:30 - 4:30 Monday - Friday
 (Closed 12 - 1 for lunch hour)

PAYMENT INFORMATION

Payments are due upon receipt. Payments received after the 20th of the month will be charged a \$1.00 late fee. Services are subject to disconnection for nonpayment.

DROP BOX LOCATIONS

18 W Benton St Andrew, IA 52031
 (slot in door of Central Switch Bldg)

400 Pine St La Motte, IA 52054
 (free-standing box at entrance of driveway)

NEW EMPLOYEE



La Motte & Andrew Telephone Company is pleased to announce the hiring of Tonya Felderman as a Customer Service Representative. She brings many years of customer service/phones and computer experience. She lives in rural Bellevue, and enjoys spending her free time with family and her adorable fur babies. Stop by the office to say Hello.



RESTRICT UNWANTED TELEPHONE SOLICITATIONS

In 2003, the Do-Not-Call Act was signed into law. This legislation allowed for the establishment and enforcement of a national Do-Not-Call Registry giving consumers a choice regarding telemarketing calls. **If your number is listed in the registry, all commercial telemarketers, except for businesses with whom you have an existing relationship or certain non-profit and political organizations, are not allowed to call you.**

Consumers may register their residential telephone number, including wireless numbers, on the national Do-Not-Call Registry via the Internet at www.donotcall.gov at no cost. Inclusion of your telephone number on the national Do-Not-Call Registry will be effective 31 days after registration. Your number will remain on the registry permanently. You are allowed to remove your number from the registry at any time. If you continue to receive telemarketing sales calls or robocalls, you can file a complaint by visiting www.donotcall.gov, or call 1-888-382-1222 (TTY 1-866-290-4236).



RELAY IOWA



The Iowa Utilities Board, by authority of the Legislature, oversees programs that provide telephone accessibility to Iowans who are deaf, hard of hearing, deaf-blind, or have difficulty speaking.



To access Relay service:

- TTY/ASCII
- Voice
- Speech-to-Speech (STS)
- Visually Assisted Speech-to-Speech (VA STS)
- Voice Carryover (VCO)
- Hearing Carryover
- Spanish Relay

- Dial 711 or
- 800-735-2942
- 800-735-2943
- 877-735-1007
- 800-855-7400
- 800-735-4313
- 800-735-2942
- 800-264-7190

Relay Iowa Customer Service:

- English
- Spanish

- 888-516-4692
- 866-744-7471

CapTel Customer Service:

- English
- Spanish

- 888-269-7477
- 866-670-9134

To call one-line CapTel user:

- English
- Spanish

- 877-243-2823
- 866-217-3362



EBB NOW ACP

Emergency Broadband Benefit (EBB) has changed to Affordable Connectivity Program (ACP). Those who enrolled in the EBB before the ACP was launched on December 31, 2021, will be provided with a 60-day transition period, during which they will continue to receive the higher \$50 subsidy amount. After the 60-day transition period, the rate is changing to \$30.



General Manager: JoAnne Gregorich
 Service Technicians: Rod Engler, Mike Olsen, Dennis Dunne, Marilee Aschenbrenner
 Customer Service: Carla Ehlers, Sandy Pitts, Tonya Felderman
 Email: info@lamotte-telco.com

**FOR EMERGENCY
 SERVICE OR HELP
 ANY TIME:
 CALL 1-800-205-1110**



**FOLLOW
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 UPDATES
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