

MAY 2022

# LAMOTTE & ANDREW TELEPHONE CO.

## LIFELINE ASSISTANCE PROGRAM

Lifeline is a federal government benefit program that lowers the monthly cost of telephone or internet service by providing a monthly bill credit per qualified household. Currently, the monthly internet service credit is \$9.25 per month and the monthly telephone credit is \$5.25 per month. If you qualify, your household can get Lifeline on either telephone or internet service, but not both.

You may receive this low-income assistance from only one phone or internet provider. La Motte & Andrew Telephone Company is a participating provider of landline telephone and broadband internet in the Lifeline program. You may qualify if you can provide proof of income at or below 135% of the federal poverty guidelines OR if you provide proof of participation in any of these government benefit programs: Supplemental Nutrition Assistance Program (SNAP), Medicaid, Federal Public Housing Assistance (FPHA), Veteran's Pension and Survivors Benefits, or Supplemental Security Income Program (SSI). If you qualify, recertification to renew your Lifeline benefit is conducted each year by USAC (Universal Service Administrative Company), the federal agency that administers the Lifeline program.

To see if you qualify, go to:  
<https://www.checklifeline.org>

**CALL US  
AUTO  
PAYMENT  
(CHECKING  
SAVINGS  
CREDIT CARD  
DEBIT CARD)  
AVAILABLE.**



## ACP ASSISTANCE PROGRAM

The Affordable Connectivity Program (ACP), formerly called Emergency Broadband Benefit (EBB), is an FCC program that helps connect families and households struggling to afford internet service. Up to \$30/month discount for internet service.

You may qualify if you can provide proof of income at or below 200% of the federal poverty guidelines OR if you provide proof of participation in any of these government benefit programs: Supplemental Nutrition Assistance Program (SNAP), Medicaid, Federal Public Housing Assistance (FPHA), Supplemental Security Income Program (SSI), Special Supplemental Nutrition Program for Women, Infants, and children (WIC), or Lifeline. Or if approved to receive benefits under the free and reduced-price school lunch program or school break fast program, including through the USDA Community Eligibility Provision.

To see if you qualify, go to: <https://acpbenefit.org/>

### CONTACT US

563-773-2213  
563-672-3277  
[info@lamotte-telco.com](mailto:info@lamotte-telco.com)

### OFFICE HOURS

400 PINE ST  
La Motte IA 52054  
7:30 - 4:30 Mon - Fri  
(12 - 1 closed for lunch)

### DROP BOXES

ANDREW - 18 W BENTON  
(door slot Central Switch)  
  
LA MOTTE - 400 Pine  
(entrance of driveway)

### PAYMENT INFO

Payments due upon receipt.  
\$1 late fee for payments  
after 20th of the month.  
Services subject to dis-  
connection for nonpayment.  
\$30 reconnect fee.

**MAY 2022**



## VILLAGE POST OFFICE

Services available at La Motte Telephone Company when the Post Office is closed:

- Purchase stamps
- Mail flat rate packages in a variety of sizes
- Mail packages with prepaid labels already affixed

Any weighing or special services such as Certified Mail and Return Receipt must still be done at the Post Office.

**OFFICE CLOSED**  
**MONDAY, MAY 30, 2022**  
**MEMORIAL DAY**  
**24/7 TECH SUPPORT AVAILABLE**  
**AT 800-205-1110**

## REVIEW YOUR MONTHLY BILL

Please take a few minutes this month to take a close look at your billing statement. We do our best to ensure billing is accurate, but sometimes things get missed.

We do not review each customer statement every month, so we are not aware if there are errors. The earlier you can bring any inaccuracies to our attention, the sooner we can fix them.

As always, if you have any questions about your bill, please call us: 563-773-2213 or 563-672-3277.

*La Motte & Andrew Telephone Co would like to thank all veterans for their service!*



**1-800-292-8989**

[www.iowaonecall.com](http://www.iowaonecall.com)



**Call Before You Dig.**

**SAVE THE DATE**

**CUSTOMER APPRECIATION PICNIC**

**TUESDAY, AUGUST 2, 2022**

**4 PM - 7 PM**

**MORE DETAILS TO COME**

**It's Fast.**

**It's Free.**

**It's the Law.**

General Manager: JoAnne Gregorich  
Service Technicians: Rod Engler, Mike Olsen,  
Dennis Dunne, Marilee Aschenbrenner  
Customer Service Reps: Carla Ehlers, Sandy Pitts, Tonya Felderman  
Email: [info@lamotte-telco.com](mailto:info@lamotte-telco.com)



**FOLLOW US FOR UPDATES & INFO**

**FOR EMERGENCY SERVICE OR HELP ANYTIME:**

**CALL 1-800-205-1110**