

LAMOTTE & ANDREW TELEPHONE CO.

NEIGHBORS
SERVING
NEIGHBORS!

FEBRUARY 2023

RESTRICT UNWANTED TELEPHONE SOLICITATIONS

In 2003, the Do-Not-Call Act was signed into law. This legislation allowed for the establishment and enforcement of a national Do-Not-Call Registry giving consumers a choice regarding telemarketing calls. **If your number is listed in the registry, all commercial telemarketers, except for businesses with whom you have an existing relationship or certain non-profit and political organizations, are not allowed to call you.**

Consumers may register their residential telephone number, including wireless numbers, on the national Do-Not-Call Registry at no cost. **You can register on-line for the national Do-Not-Call Registry via the internet at <https://www.donotcall.gov>.** To contact the registry by telephone, consumers may call 1-888-382-1222. For TTY, call 1-866-290-4236.

Inclusion of your telephone number on the national Do-Not-Call Registry will be effective 31 days after registration. Your number will remain on the registry permanently. You are allowed to remove your number from the registry at any time.

CONTACT US

563-773-2213
563-672-3277
866-943-4375
info@lamotte-telco.com

OFFICE HOURS

400 PINE ST
LA MOTTE IA 52054
7:30 - 4:30 MON - FRI
(12 - 1 closed for lunch)

DROP BOXES

ANDREW - 18 W BENTON
(door slot Central Switch)

LA MOTTE - 400 PINE
(entrance of driveway)

PAYMENT INFO

Payments due upon receipt.
\$1 late fee for payments
after 20th of the month.
Services subject to dis-
connection for nonpayment.
\$30 reconnect fee.

General Manager
JoAnne Gregorich
Service Technicians
Rod Engler
Mike Olsen
Dennis Dunne
Marilee Aschenbrenner
Customer Service Reps
Carla Ehlers
Tonya Felderman
Sherry Theisen
Email
info@lamotte-telco.com

SHOWTIME

Now is the time to get the Showtime premium channel. We have decreased our price to \$10.99/month. With limited activities in the winter month, there is no better time to take advantage of this great offer. It is guaranteed through 2023. Call Carla, Sherry, or Tonya and let them know you don't want to miss out on this fantastic deal.

Other premium channels are also available:

HBO for \$19.99/month
Starz Encore for \$12.99/month
Cinemax for \$12.99/month





Fiber Cable Service Notice

(keep this page for your reference)

Important Notice Concerning Your Landline Telephone Service

Many of today's advanced home phone services require backup battery power to continue functioning during a power outage. To avoid a disruption of home voice service during a power outage—and to maintain the ability to connect to 911 emergency services— La Motte & Andrew Telephone Company installs backup battery power as part of your home telephone service.

What Your Backup Battery Can—and Can't—Do for You

A backup battery allows you to continue to use your home voice services during a power outage on a **corded** telephone (not a cordless handset). Without a backup battery or an alternate backup source such as a generator, you will not be able to make any calls, including emergency calls to 911. The only way to maintain the ability to use your phone is by using some form of backup power. Our backup battery does not provide power to any services other than voice. Home security systems, medical monitoring devices, and other equipment will not run on this backup battery.

Extended Battery Purchase Option

In an outage, a backup battery is expected to last at least 8 hours on standby power, and should give you 6 hours of talk time. If you feel that this is not enough time, an extended battery (up to 24 hours) is available for purchase directly from La Motte & Andrew Telephone Company. If you would like one of these extended batteries installed, contact our office for the cost of a 24-hour battery.

Instructions for Proper Care and Use of Your Battery

In order for your telephone company voice services to operate properly in the event of a power outage, your backup battery must remain plugged in at all times. This battery is rechargeable, so in the event of an outage, the battery will recharge once regular power is restored.

Although the backup battery is rechargeable, it will not last forever. Environmental factors, such as temperature, can shorten your battery's useful life. It is important for you to regularly check the status of your battery backup. If the light next to "Battery" is red, or when your device starts making a loud beeping sound, contact the telephone company because your battery may need to be replaced. La Motte & Andrew Telephone Company will replace the standard 8-hour battery at no cost to you.



400 Pine Street PO Box 8
La Motte, IA 52054
(563) 773-2213
(563) 672-3277

FOR EMERGENCY SERVICE OR HELP ANYTIME -- 24/7 TECH SUPPORT: CALL 1-800-205-1110