**NEIGHBORS SERVING NEIGHBORS** 

OCTOBER 2023

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# **ONLINE BILL PAY IS HERE**

To use, go to www.lamotte-telco.com and look for **Available Now - Online Bill Pay** on our website (see image above, left). Hit View and you will see 2 buttons for our 2 companies (see image below).

### **ONLINE BILL PAY**



**AVAILABLE NOW - ONLINE BILL PAY** 

Please check your bill for which company is billing you and your account number.

**400 PINE STREET** 

If you are disconnected and pay your bill online, you will be reconnected next Business Day. Include \$32.10 reconnection fee.

You will need to know which company is billing you (push that Pay Now button) and fill in your information. **Customers' service cannot be reconnected after-hours or on the weekends.** 

CONTACT US	OFFICE HOURS	DROP BOXES	PAYMENT INFO
563-773-2213 563-672-3277 866-943-4375 563-773-2345 FAX info@lamotte-telco.com	7:30 AM - 4:30 PM MONDAY - FRIDAY	ANDREW - 18 W BENTON (door slot Switching Office) LA MOTTE - 400 PINE	Payments due upon receipt. \$1 late fee for payments after 20th of the month. Services subject to dis- connection for nonpaymnet. \$30 reconnect fee.

### PAGE 2 LA MOTTE & ANDREW TELEPHONE COMPANY

OCTOBER 2023

# **BACK TO SCHOOL ALREADY?**

I don't know where the time goes. As the kids have headed back to school, it is time to make sure all of your internet service needs are meet.

Are you continuously rebooting your router? If the answer is yes, it is time to get our Happy House router with app. Only \$10 per month. A special feature is parental controls that you can set perimeters of how long everyone can be on the internet or you can set a timer on the app to disconnect individual devices.

Do you have enough speed? Speed is determined by the number of people in a household, number of devices, and if you game or stream a lot. See below for speeds with pricing:

WITH Telephone Service

### WITHOUT Telephone Service

 100/100 Mbps
 \$37.95/month

 150/150 Mbps
 \$47.95/month

 250/250 Mbps
 \$57.95/month

 500/500 Mbps (Voice Net Value Package\*)
 \$98.95/month

 1 Gig
 \$89.95/month

150/150 Mbps 250/250 Mbps 500/500 Mbps 1 Gig \$49.95/month \$59.95/month \$79.95/month \$89.95/month

Call our office with any of these updates to your service at 563-773-2213 or 563-672-3277.

\* Voice Net Value Package - price includes landline phone with calling features & 500/500 Mbps internet service

## ACP & LIFELINE UPDATE

The ACP and Lifeline Support Centers have changed their PO Box mailing address to:

ACP/Lifeline Support Center PO Box 9100 Wilkes-Barre, PA 18773-9100

For a short period of time, mail sent to the old PO Box will be forwarded. However, please use the new address ASAP. We don't want any interruption in application/document processing.



Email: info@lamotte-telco.com

La Motte & Andrew Telephone Company would like to thank Carla Ehlers for her 26 years of service. October 13th will be her last day in the office. We wish her the best in her retirement. We will be having cookies and refreshments in her honor on the 13th, so please stop in and join us.

# HAPPY RETIREMENT CARLA!

### FOR EMERGENCY SERVICE OR HELP ANYTIME -- 24/7 TECH SUPPORT: CALL 1-800-205-1110

General Manager: JoAnne Gregorich Assistant General Manager: Mike Olsen Plant Manager: Rod Engler Service Technicians: Dennis Dunne, Marilee

Aschenbrenner Customer Service Reps: Carla Ehlers, Tonya Felderman, Heidi Balk



HAPPY HOUSE QR CODE



FOLLOW US FOR UPDATES & INFO